

Patients Participation Group Meeting
Minutes of Meeting held in the Memorial Hall Annexe
Monday – 27.2.23

Chairperson: Philippa Jones

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Present: Mrs. D. Canham, Mr J Chaplin, Mrs D Davis, Mrs C Drew, Mr & Mrs. Gardiner, Mr & Mrs Graves, Mr C Looker, Mrs. M. Mckenna, Mr. & Mrs. Sharp, Mr. A. Shute, Mr & Mrs Stafford, Mrs. E. Wood

Woodchurch Surgery:, Dr. J. Hickey, Mrs Helen Fox

Apologies: Mr & Mrs Bedford, Mr & Mrs Cameron, Mrs B Hanks, Mrs G Holloway, Mrs J Howden, Mrs. R. LeViscount, Mrs J Matthews, Mrs D Neilson, Mrs M Oliver, Mrs P Rouse, Miss J Rubie, Mrs P Savage, Mr & Mrs Vertue, Mr & Mrs Whitaker, Mr & Mrs Wright, Mr N Jones

Guest Speaker: Victoria Carmichael, Development & Funding Officer from CARM (Care Altogether on Romney Marsh)

Chair's Welcome:

Philippa welcomed everyone, introduced the Loop system now working in the Annexe and also introduced the PPG logo that was designed for us by Anastasia, a Ukrainian lady living in our village.

Minutes of Last meeting (15/08/2022):

Accepted

Matters Arising:

There were no matters arising.

Guest Speaker:

Victoria from 'CARM' explained the services offered by their charity including befriending as well as meetings held eg monthly in Woodchurch Memorial Hall. Victoria explained that all volunteers are carefully trained and keen to hear from anyone who may be interested in volunteering.

'CARM is a local charity reducing loneliness and isolation working across Romney Marsh, Tenterden and parts of rural Ashford.' – quote from the CARM website

For more information or to contact CARM, please go to www.carmromneymarsh.org.uk

Woodchurch Surgery update from Dr Jack Hickey:

1. Jack updated us on the results of the CQC visit from August. Overall the surgery was awarded a 'Good' as not enough evidence to support an 'outstanding' that had been nominated for Patient Care, Well led and Responsiveness. The last CQC full inspection was in 2016 and Jack said how proud the team were on what had been achieved since then both as a Surgery, Social Prescribing support and PPG. He also recognised how much the team appreciated the kind comments from many Villagers and thanked Villagers for this.

2. Karen Card, a Health Care Assistant, is now permanent and will conduct a number of services including ECG's and Diabetic checks etc
3. Following a recent meeting Jack had attended, he explained that Chilmington Green, Kingsnorth and Court Lodge developments are being given a name of 'South Ashford Garden Community'. Healthcare plans are being discussed eg potential of a Healthcare HUB building to serve the South side of Ashford however nothing is likely to be developed for at least 5 years.

Update from Philippa:

- On behalf of the PPG, Philippa congratulated the Surgery on their CQC result and commented that she knew she was not alone in the view that our Surgery is outstanding in so many ways.
- Philippa explained that as PPG Chair, she had been invited to a meeting in April regarding Health & Care Partnerships in Kent & Medway. Her understanding is that these partnerships are to bring together providers of health & social care from all sectors to work together on local priorities. An update will be provided at our next meeting.
- As a result of the 'Connecting Woodchurch' meetings now being held in the Village, it has been suggested that a '1 pager' of 'out of hours' resources is put together for medical emergencies. Philippa asked members of their awareness of eg 'Urgent Treatment Centres, locations of defibrillators in Woodchurch available 24/7 etc. In light of these questions, it was agreed that awareness was low and a '1 pager' would be useful. Philippa will work on this and link with Jack & Helen before sharing.
In the meantime, it was recommended everyone downloads the 'WaitLess' app which gives real time information of nearby Urgent Treatment Centres waiting times and also Pharmacies that are open at any given time.

Next meeting: Monday 22nd May 2023 – speaker will be talking about Parkinsons Research

Thanks to Liz Wood and Jean Gardiner of the "Heavenly Helpers" for providing refreshments.

The meeting was closed at 7:10pm